

Education Planning Initiative Breakout Session ASCCC Fall Plenary 2014

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Education Planning Initiative



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Presentation Learning Objectives

1. Understand mandates behind EPI and how program will address these requirements
2. Understand product characteristics & timeframes
3. Understand the process the team is using to build content and workflow
4. Understand approach to pilot & implementation
5. Understand the process for providing feedback and participation from you!



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Mandates

Legislation

- Student Success Task Force
 - 22 Recommendations in 8 Focus Areas
- SB1456
 - Enrollment Priorities
 - Student Support Services Planning
 - Funding priorities



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Focus on Student Success

- Many Students Take Far Too Many Courses
- Changing majors repeatedly
- Repeating courses to improve grades
- Required courses unavailable so students take others for Financial Aid eligibility
- Articulation problems
- Interest in the course subject
- Perceived employment opportunity enhancement



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Support for Services

- Help Students Make Informed Choices
 - Unstructured information, too many websites
 - Students give up early on
 - Students need structured pathways that eliminate complexity
- Clarify Goals and Plan for Success
 - 1 in 5 students are undecided
 - Many change majors multiple times
- Assist Counseling Services
 - 1800+ to 1 Student to Counselor Ratio
 - Leverage Technology to Assist Counselors



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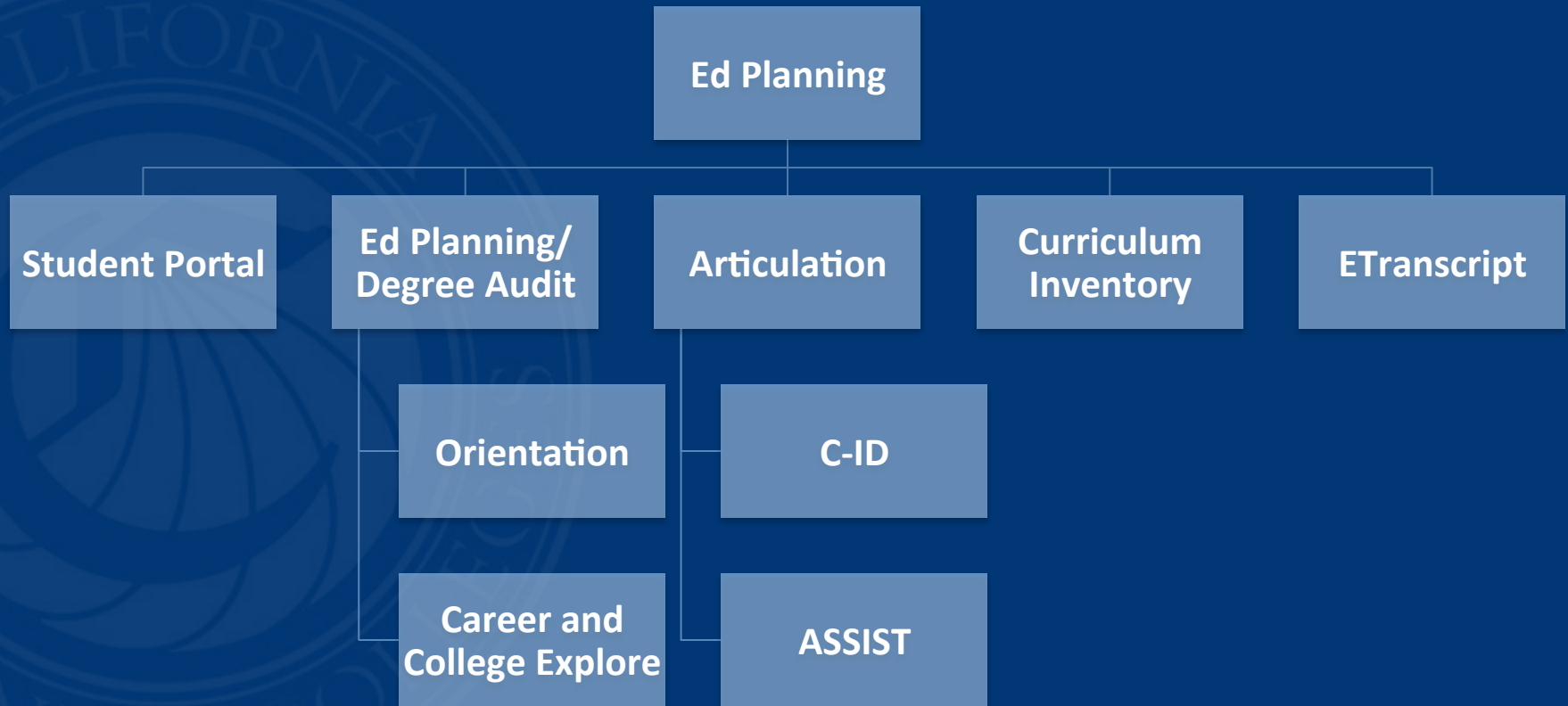
EPI Program Goals

- Help students make informed choices based on clear goals and a concrete plan
- Assist under-resourced counseling services
- Promote and support coordination between colleges, to include CSU and UC
- Support SSSP funding
- Support management solutions



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Product Characteristics



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Product Characteristics

- Student Service Portal (SSP)
- Education Planning Tool (EPT)
- Degree Audit System (DAS)
- Orientation Tool
- College and Career Exploration Tool



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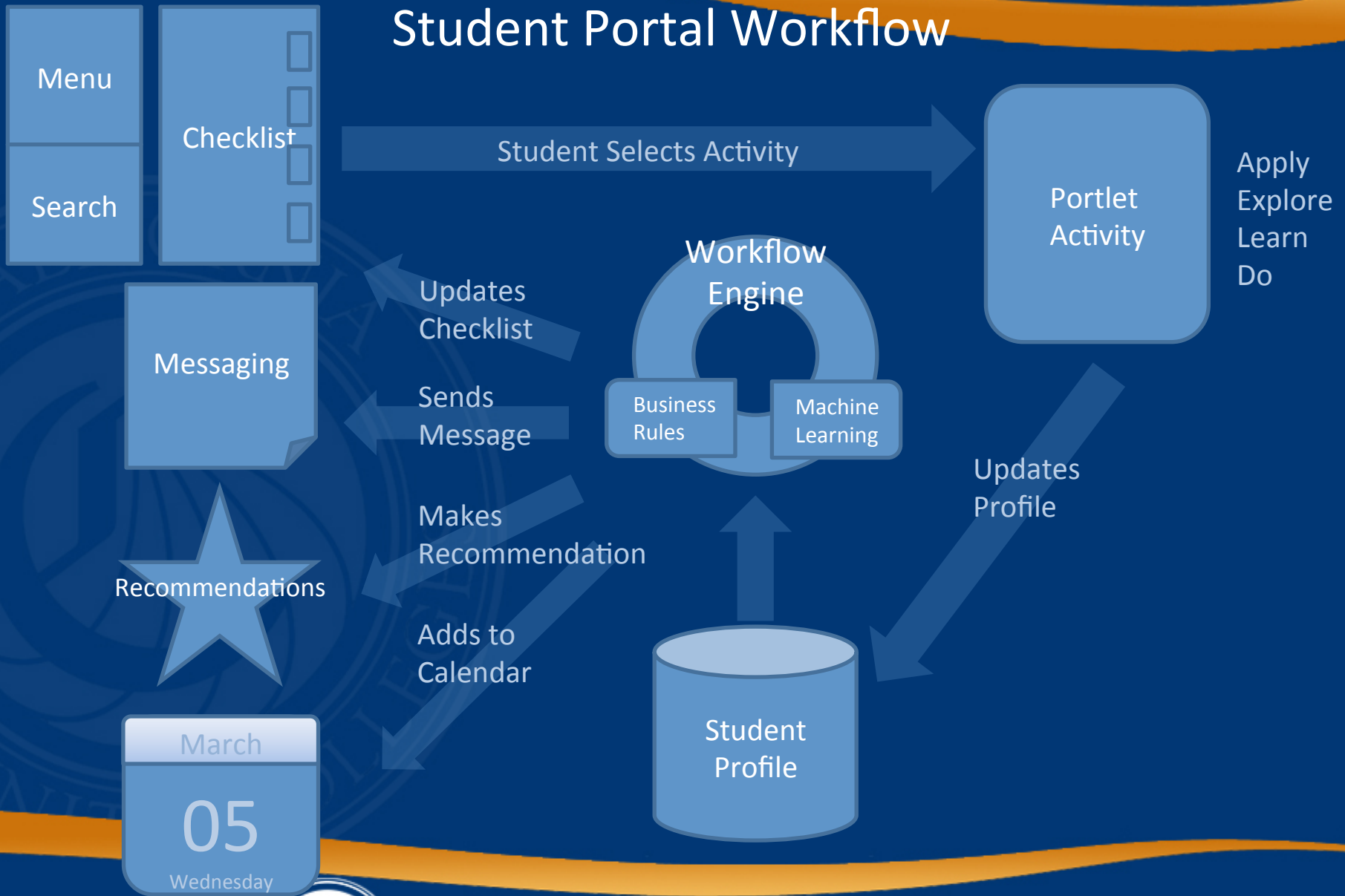
Portal Requirements

- Ability to scale
- Affordable (at scale)
- Accessible
- Mobile
- Standards Based
- Interactive prompts to access campus-based resources to keep on track



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Student Portal Workflow




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Portal- Structured Pathway

← → ↺ ⬆

http://www.urlforsite...


Your college name here - or CCC logo



Hi Norberto!

Search

Like



Welcome to EVA - Education Virtual Assistant

Your College

Select process

Status indicator

Explore Careers ✓

Explore Colleges ✓

Apply for Admission

Apply for Financial Aid

☒ BOG Fee Waiver

☐ FAFSA

☐ Option 3

...

Order Transcripts

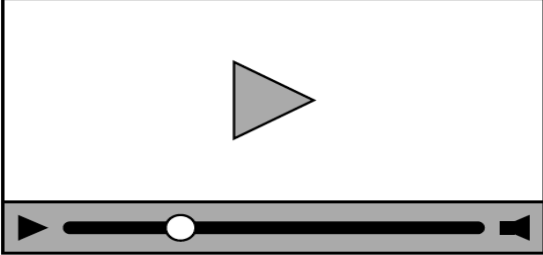
Plan Your Education

Veterans Services

Child Care

Transportation & Housing

Board of Governors (BOG) Fee Waiver

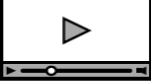


Updated video from Financial Aid or students explaining what this is

...

<read more>

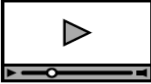
Suggestions



OIF Veteran Student Stories

by lyricalflowcharts

7,092 views




Quick Start for New Students

by lucidchart

27,081 views

Alerts



It's been 2 weeks since you applied for admission. Apply for Financial Aid.

Snooze

Fix It

My Smart Calendar - October 2014

S	M	T	W	Th	F	S
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			


Message Center

10:00 AM Oct 3 14 - Join our study group?

12:00 PM Oct 7 14 - Career fair in quad!

3:15 PM Oct 6 14 - Counseling Room 16

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**ZOT!PORTAL** UNIVERSITY of CALIFORNIA • IRVINE

Home | Portlet Manager | Site Map | WebMail | Help | Logout

Welcome | Academics | Finances | Campus Life | Alumni | Staff Tools | My Stuff | Admin Tools

May 13, 2010 N. Erik Alexander Olsson

Customize | Add Content | Edit Tab | Select Skin | Add tab

My Checklist

<< May >>

Apply for Housing

Parent Info Form

Verify Address

Register for SPOP

Financial Aid Docs

Submit SIR

Verify Address

Zot Start

WebMail

EEE

WebReg

WebSOC

Housing

Financial Aid

Printable List

Apply for On-Campus Housing after submitting your SIR

Completed Jan 21, 2010.

Access your housing application through Admissions website. Complete no later than 4:30 PM, May 1, 2009.

<http://www.admissions.uci.edu>

My Housing

+ View your Campus Mailing Address

Housing Account Status: Current
Check ZotAccount Online for details.
Questions? Email shac@uci.edu or call (949) 824-3333.

Online Resources:
[Campus Village Work Order](#)
www.housing.uci.edu

Campus Organizations

Category: All Organizations

Search: Go

1 2 3 4 ... 48 49 50 51 (last)
previous first Show 10 per page

Organization	Category
100 Black College Women of UCI	Social / Support
A.B.C. (Anteater Book Club)	Recreation
Accounting Association	Academic / Honors
Acrobatics Everyday	Performance/Entertainment
Act for Armenia	Service
Active Minds at UCI	Special Interest / Other
Afghanistan Development Project (ADP)	International



Portal – Messaging Students

Apply for Admission

Order Transcripts

Education Planning

Orientation

Financial Aid

Time Management

Transportation

Child Care

Test Anxiety

Substance Abuse

Food Assistance

Academic

counseling/advising

Basic skills (reading,
writing, math)

CalWorks

Career planning

Counseling - personal

DSPS - Disabled

Student Programs
and Services

EOPS - Extended
Opportunity

Programs and
Services

ESL - English as a

Second Language

Health services

Housing information

Employment
assistance

Online classes

Re-entry program
(after 5 years out)

Scholarship
information

Student government

Testing, assessment

Transfer information

Tutoring services

Veteran's services

Athletics

Foster Youth

TANF, SSI, or General
Assistance

Dream Act

LGBT



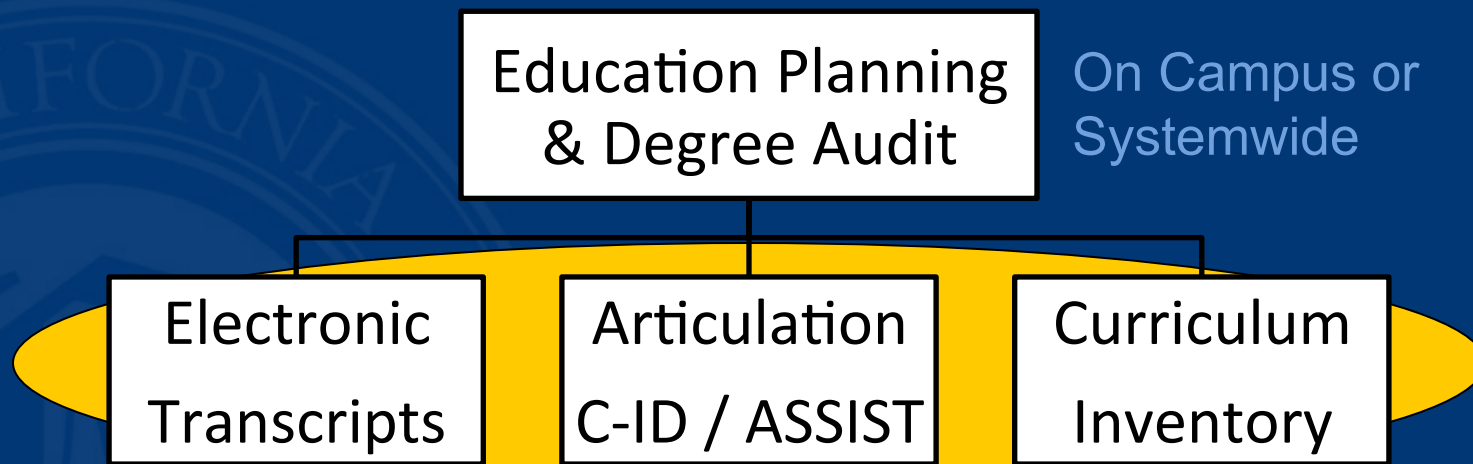
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Alternate Paths to Portlets

- System-wide / College Branded Portal
 - Student Signs into OpenCCC or College Account
 - Access via Menu, Checklist, Search
- Existing College Portal
 - Student Signs into College Account
 - System-wide portlets integrated into college's portal
 - Access system-wide portlets from links within colleges portal



Education Planning / Degree Audit



Need data to support campus systems or a systemwide Education Planning / Degree Audit offering.



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Education Planning Tool/ Degree Audit System

- Provide online planning and guidance services
- Support all colleges
 - With or without existing education planning tools/ degree audit systems
 - Low cost/no cost system
- RFP Education Planning/Degree Audit



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Process for Developing Content

- Governance
 - Steering Committees made up of ...us!
 - ASCCC and Student Senate representation
- 12 Workgroups
 - 60+ members
- Vendor support
- Outreach and Public Comment



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Education Planning Tool/Degree Audit System

10 pilot colleges

City College San Francisco

El Camino College

Fullerton College

Mt. San Jacinto College

Santa Rosa Junior College

Crafton Hills College

Fresno City College

Los Medanos College

Santa Barbara City College

Victor Valley College

Workgroups formed and meetings being held

- Education Planning
- Counseling
- Degree Audit



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Integrated Governance

CCC Telecommunications &
Technology Advisory Committee

CCC Education Collaborative

Common
Assessment
Steering Committee

Ed Planning
Steering Committee

Online Education
Steering
Committee

Work Groups
Math, English, ESL,
Multiple Measures

Work Groups
Artic/Curr Inventory
Ed Plan / Degree Audit

Work Groups
Academic Standards,
Consortium, CMS, PD

CCCApply
Steering

eTranscript
Steering

User Experience/Student Services Portal Steering Committee

Professional Development Advisory Committee

Technical Advisory Committee



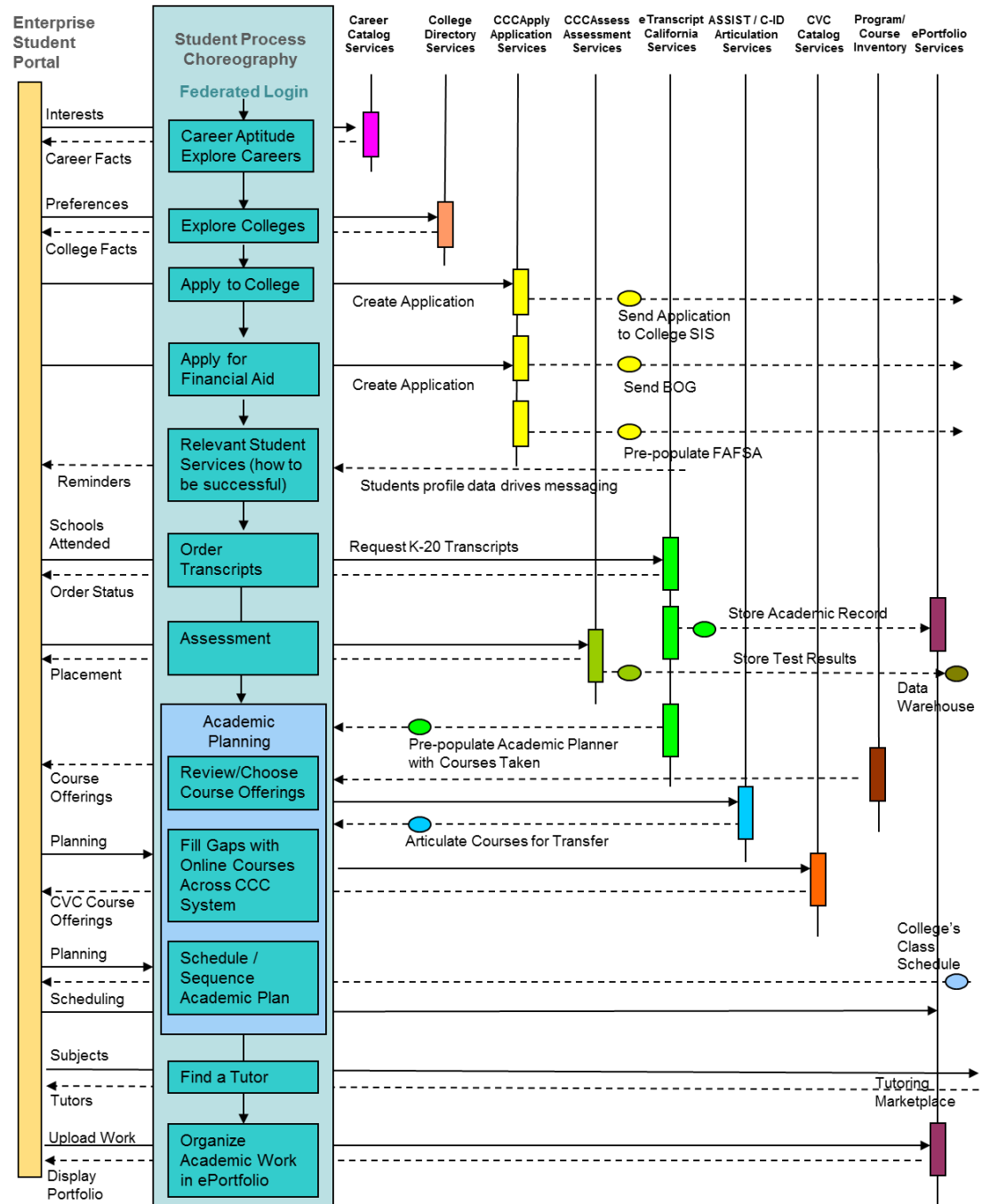
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Begin with the end in mind...

-Steven Covey



CCC Systemwide Portal Architecture



Procurement Underway

- Portal Development RFP awarded
 - Onboarding Unicon team
- User Experience/User Interface
 - Onboarding industry subject matter experts
- Education Planning/Degree Audit System
 - Draft RFP with workgroup
- Orientation, Career and College Explore RFPs



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Development

- Over 200 requirements and growing
 - Persona based user stories and use cases
- Portal Release Planning – “Yugo” First
 - Iterative “sprints” based on priority
- C-ID
 - Data Center migration complete
 - Program of Study integration



Development Con't

- eTranscript mini-Grants
 - Underway
 - Onboarding more colleges
 - Establishing networks
- ASSIST 2.0
 - Underway
 - Promote interoperability



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Development - Support Services

- Professional Development
 - Design will start in February
 - Leverage our education assets!
- User Support
 - Helpdesk and user support tools
- Performance Indicators
 - Feedback loop supporting tuning and continuous improvement



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Pilot and Implementation

- Close coordination with pilot colleges
 - Iterative development
 - Integration with college systems
 - Pilot feedback drives R.1
- Performance indicators
 - Baseline studies
- Support and quality is “built in”



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EPI Target Program Outcomes

- Demonstrate awareness of education planning importance and use of Education Planning Tool
- Demonstrate efficiencies in resource usage to deliver courses based on business intelligence from Ed Planning data
- Demonstrate a reduction time (from baseline) students take to enroll in multiple colleges using existing systems
- Demonstrate a reduction time (from baseline) students take to transfer records from multiple colleges using existing systems
- Demonstrate a reduction in the number of courses (from baseline) students take that do not count toward a degree, cert, or transfer using existing systems



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EPI Target Program Outcomes (Con't)

- Within 3 years, a 10% decrease in the time it takes students using the system (from baseline) to achieve a degree, cert, or transfer
- Demonstrate via student surveys that the portal is used to understand matriculation stems, receive information
- Student survey results that measure awareness of EPI services offered and that provide feedback for improvement
- CC staff and faculty stakeholder survey results that measure awareness of EPI services offered and that provide feedback for improvement



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Release Timeline

Function	Q3 14-15 Jan - Mar	Q4 14-15 Apr - Jun	Q1 15-16 Jul - Sep	Q2 15-16 Oct - Dec	Q3 15-16 Jan - Mar	Q4 15-16 Apr - Jun
EdPlan/DAS						
RFP						
Implement						
Pilot						
Release						
Portal						
Implement						
Release						



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Participation and Feedback

- Interactive activity
- IdeaScale participation
- Q&A



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Interactive Activity

- 30 minutes
- Small group activity with participants



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Project Websites

cccEdPlan.org

cccOnlineEd.org

cccAssess.org



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IdeaScale – Community Participation



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IdeaScale

ideascale

EPI FACULTY & STAFF

My Academic Plan @ South Orange Co. CC District

After having worked in 8 southern CCC's as a part-time and full-time Counselor, the homegrown Education Plan in South Orange Co. CC District called "MAP"/My Academic Plan is, by far, the best academic planning system out there. It reads from assist.org, can be created by students and counselors alike, is super user friendly and can be updated/checked and locked by counselors. The system is built upon student feedback ...[more](#) »

18 votes

EPI FACULTY & STAFF

Transcripts w/ CSU GE/IGETC codes, transferable units, & GPA

I have seen some community college transcripts that have columns to list if any of their courses are CSU GE or IGETC applicable. They also have at the bottom of their transcript: 1) how many units are AA degree applicable and the AA GPA; 2) how many units are CSU degree applicable and the CSU GPA and 3) how many units are UC degree applicable and UC GPA. We don't provide this information on our community college transcript ...[more](#) »

16 votes



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Q&A

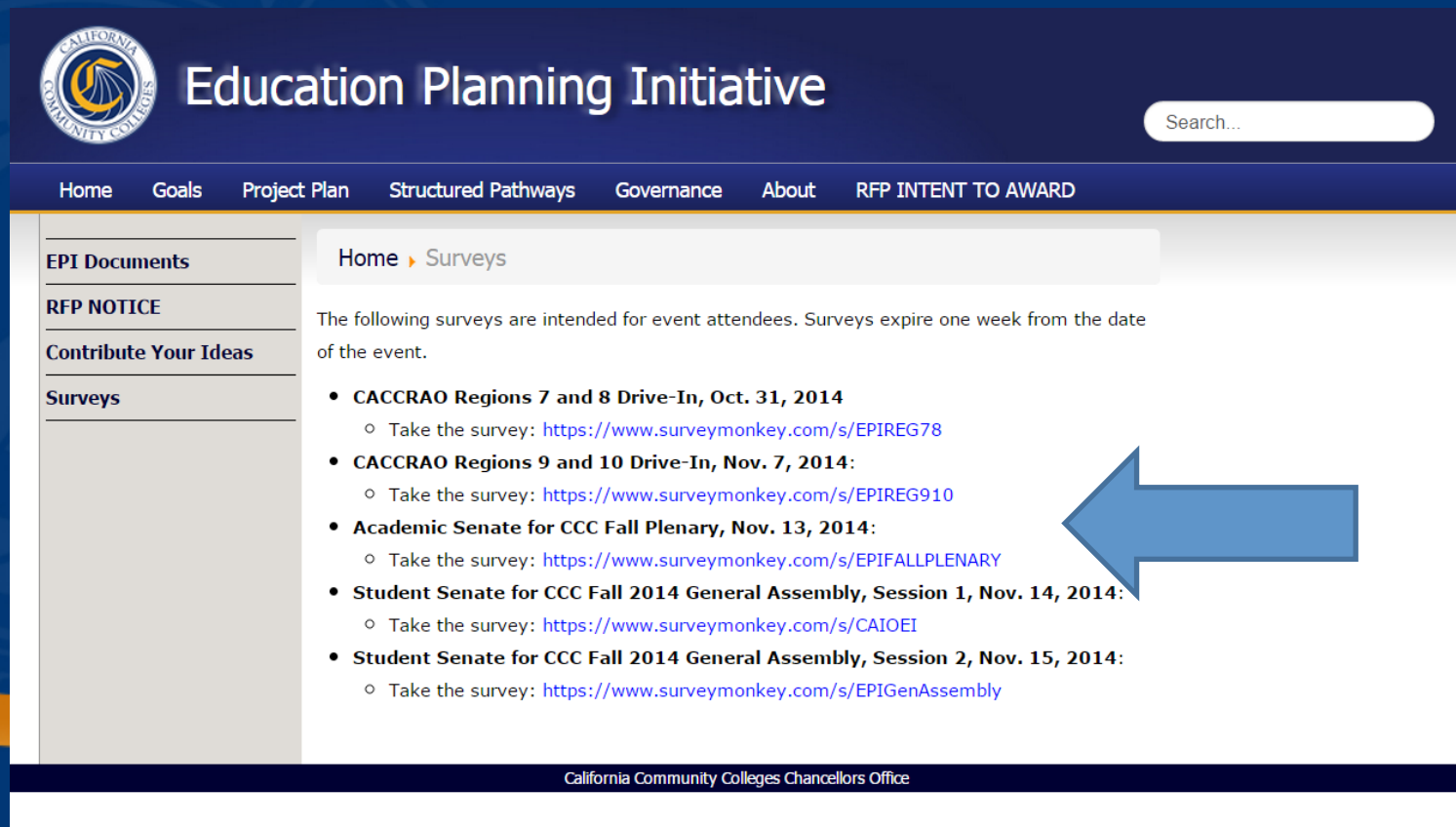



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How'd we do?

cccEdPlan.org - Surveys

Password = EPIFall



 **Education Planning Initiative**

[Home](#) [Goals](#) [Project Plan](#) [Structured Pathways](#) [Governance](#) [About](#) [RFP INTENT TO AWARD](#)

EPI Documents
RFP NOTICE
Contribute Your Ideas
Surveys

Home ▶ Surveys

The following surveys are intended for event attendees. Surveys expire one week from the date of the event.

- **CACCRAO Regions 7 and 8 Drive-In, Oct. 31, 2014**
 - Take the survey: <https://www.surveymonkey.com/s/EPIREG78>
- **CACCRAO Regions 9 and 10 Drive-In, Nov. 7, 2014:**
 - Take the survey: <https://www.surveymonkey.com/s/EPIREG910>
- **Academic Senate for CCC Fall Plenary, Nov. 13, 2014:**
 - Take the survey: <https://www.surveymonkey.com/s/EPIFALLPLENARY>
- **Student Senate for CCC Fall 2014 General Assembly, Session 1, Nov. 14, 2014:**
 - Take the survey: <https://www.surveymonkey.com/s/CAIOEI>
- **Student Senate for CCC Fall 2014 General Assembly, Session 2, Nov. 15, 2014:**
 - Take the survey: <https://www.surveymonkey.com/s/EPIGenAssembly>

California Community Colleges Chancellors Office

