

# Riverside Community College District Measures

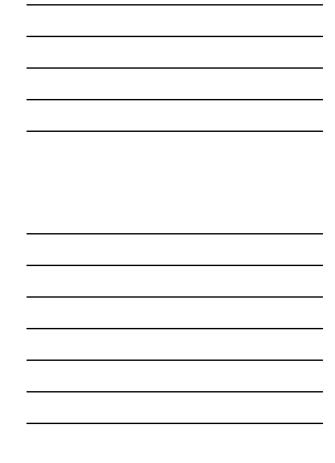
- ► Mandated Assessment/Orientation/Counseling (AOC) Required 2015
  - ▶ Fall 2001 Implementation of mandatory AOC
  - ► Fall 2002 Implementation of Early Alert
  - ▶ Spring 2004 Online Probation Workshop
  - ▶ Spring 2006 Online Dismissal Workshop
  - Winter 2010 Online Orientation/Online Counseling/Abbreviated Ed Plans
  - ► Fall 2014 Comprehensive Student Education Plans in electronic format (pdf/email)
  - ▶ 2014-2015 Implement Ellucian Student Planner (online SEP)

# **District Measures**

continued

- ▶ Enrollment Priorities Modified Required Fall 2014
  - ▶ Spring 2012 AP5056 Registration Priorities approved
  - ▶ Fall 2013 Implementation began
  - ► Fall 2014 Enforced academic standards for priority groups
- ▶ Technology Investments Expected by December 2015
  - ▶ Fall 2014 OnBase Transcript Credit Evaluation
- ► Spring 2015 (expected) Online Educational Plan

  Alternative Placement Early Assessment Program (EAP) -
- Alternative Placement Early Assessment Program (EAP) -Effective January 2009 (SB 946)
  - ► Summer 2011 EAP Pass (English/Math) Placement accepted
  - Other alternative placements include: high school articulated courses, Advanced Placement, International Baccalaureate, Credit by Examination, and college-specific academic intervention programs



# **SSSP Plan Writing Process**

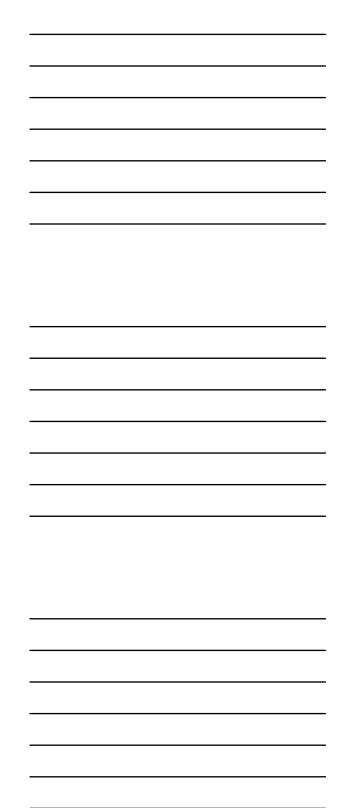
- ► Process took place in Student Success Committee Split the committee up into 2 groups: SSSP vs. Equity
- ▶ Leads: Administrative Lead (Vice President of Student Services), Faculty Lead (Counseling), Staff Lead (Matriculation Program Assistant): Responsible for assigning individuals to write portions of the plan and edit into final version
- ▶ Information in the SSSP Plan was taken from Accreditation Self- Evaluation, Catalog, Program Review, College Planning documents

# Key Players:

- ➤ Administrators: Vice President of Student Services, Vice President of Academic Affairs, Dean of Admissions & Records, Associate Dean of Special Funded Programs, Associate Dean of Grants/College Support
- ► Faculty: Counseling, English, ESL, Math
- ► Classified Staff: Counseling Clerks, Matriculation Program Assistant, Student Success Specialist, Institutional Research Specialist
- ► Student Representative

# Student Success & Support Program (3SP) Plan Approval Timeline

Task
"3SP/Summit Planning" Sub-Committee Meeting
3SP Plan Drafts Due
3SP Subcommittee Lead Meeting
ISPC First Reading
Present draft to Student Success Committee
ISPC Second Reading
"3SP/Summit Planning" Sub-Committee Meeting
Submit final draft
COTW Presentation
Present final draft to
Student Success Committee
3SP Lead last minute modifications/Budget
development
Obtain signatures
Board of Trustee submission completed
BOT approval
3SP submission to Chancellor's Office
Chancellor's Office Deadline for Submission



# **Sharing Information/Data**

- ► Strategic Planning Process
- ▶ Presented in Committee of the Whole
- ► Available on our website on our Student Success Committee page

http://www.norcocollege.edu/about/president/strategic-planning/Pages/Committees.aspx

# Bringing to Scale the Core Services at Norco College

- Assessment
  - ▶ Increase staffing, scope, and hours of operation
  - ▶ Improve outreach for high school placement opportunities
- Orientation
  - ▶ Summer Advantage's Norco Orientation Week (500 students)
  - Purchased Comevo license to develop college specific New Student Orientation
- ▶ Counseling
  - Increased counseling and advising (New Hires: Counselor and Ed Advisor)
  - ▶ Using PrepTalk for Online Counseling Services
  - ► Classroom/Group SEP development workshops
  - ▶ Summer Advantage Students develop comprehensive SEP
  - ▶ SEP Awareness Initiative

### Challenges, Kudos, and Aha Moments

#### Challenges:

- Being able to work through the budget process and hiring process (very long)
- SSSP Plan (since so new) is currently not tied to our Program Review
- ► Looking at needs from our 2013-2014 Program Review and build in extra budget
- Need to DREAM BIG and then tier/prioritize needs so we are able to respond responsibly
- Degree Audit System—Currently trying to build it up

# Challenges, Kudos, and Aha Moments

#### Kudos:

- ▶ Increased assessment hours to meet need of evening student (30%)
- ▶ Hired Outreach staff targeting core services
- ► Summer Advantage/Collaborating with K-12
- ► Spreading awareness of Matric/SSSP process so that people understand core services

## Challenges, Kudos, and Aha Moments

#### Aha Moments:

- ► A lot of people didn't understand Matriculation and the role of Counseling
- Questions about what Counseling can do alerted us to the need to inform campus community about the role of counseling- need to include counseling in campus discussions
- Need to define role of Paraprofessional- What is her scope of responsibility? How can she support counseling?
- Scaling up case management models (ie EOPS) -we know it works, how do we scale up??